**176814: 618204: Print Interactions: Fields to be printed**



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Test Data: Unassigned

Description: 618204: Print Interactions: Fields to be printed

# Summary

**Categories**

Function: Unassigned

Test Phase: Integration Test

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

**PA**

Open any interaction from the dashboard.

Set the description to multiple lines, set PA, add multiple CEs (including VISN)

Populate the ROC fully.

Add multiple Requests - description has multiple lines, at least one has named employee

Open a request and add multiple activities with different contact methods/descriptions.

Resolve the request.

Open another request. Add a named employee. Add an activity. Dismiss the request tab.

Expected Results

Detailed interaction with requests is prepared

Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

**PA**

Click the Print Interaction button on the

session tab banner.

Verify that a new session tab is added

with heading Print, and the Print Reason is required.

Select the Other reason. Verify the Other Print Reason field is now exposed and required.

Enter something distinct in the Other Print Reason. Click the Print Interaction button.

Verify a print report is generated, and that the report can be exported to a PDF.

Expected Results

Interaction can be printed

Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

**PA**

Verify the Interaction fields are printed:

Interaction Number Veteran

Status Reason

Report of Contact Description Method of Contact

Facility

Date of Contact Patient Advocate Treatment Status

Expected Results Interaction fields are printed

Comments Validates

Attachments

**Step 4**

**Execution Step**

Description\*

**PA**

Verify that ALL the CEs are documented:

CE Name

CE Phone Number CE Details

Sub CE

VISN Details

Expected Results

CE fields are printed

Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

**PA**

Verify the Interaction History printed:

--All events

--Interaction / Request Number

--Event type

--User

--Modified by

Expected Results

Interaction History fields are printed Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

**PA**

Verify that ALL of the associated Requests

are documented: Request Number Veteran

Status Reason Request Description Request Facility Request Sub Facility Assigned Service Line Assigned VISN Request Date

Due Date

Expected Results

Request fields are printed

Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**